



# CompStar Systems, Inc. Medical Case Management Software PRODUCT SHEET

## Automated, Customizable, and Integrated Case Management Software

### Complete Integrated Solution

#### How do you ensure that your company is maximizing its profitability in managing medical cases?

CompStar Systems, Inc. introduces **CaseDirector**, an automated, customizable, and integrated solution for medical case management of your workers' compensation claims. **CaseDirector** delivers a high level of automation by seamlessly integrating all of the tools necessary for efficient medical case management. And by offering an extremely intuitive user interface design, your employees will become productive quickly.

#### The Case Management Process

The efficient organization of information is a cornerstone of a profitable case management operation. To this end, **CaseDirector** provides the tools you need to organize such as a journaling system for arranging your case notes, a full-featured calendaring tool for scheduling, and a real-time *tickler* system for important reminders.

#### Performance

**CaseDirector** provides many features to boost your case managers' individual performance from automatically generating template-based correspondence to pre-populating calendar events for new cases. **CaseDirector** also features personalized portals which ensure that users have quick access to the information they need to conduct their tasks.

#### Low Total Cost of Ownership

Performance is a success driver only if accompanied with affordability. **CaseDirector** is a browser-based solution that is available in hosted or implemented environments. Maintenance is seamless. Our hosted solution means that no local software installation is necessary – all you need is a compatible web browser, and it virtually eliminates the need for application administrators. Web-based means each user can access the application where internet access is available. For intranet solutions, **CaseDirector** is built on technologies that allow seamless integration with existing enterprise applications.

#### Security

Security is of paramount concern especially when data travels over the internet. **CaseDirector** employs Secure Sockets Layer (SSL) to transmit data securely over the public internet. **CaseDirector's** database sits behind firewalls and utilizes strict security measures. Each **CaseDirector** page is also secured and available only to authorized users.

#### Flexibility

**CaseDirector** is built on technologies that allow for seamless integration with external systems. Data feeds from multiple sources are supported and can be scheduled. Intelligent interface design provides flexibility for customization.

#### Reporting

**CaseDirector** provides detailed and summary reports that can be generated ad-hoc or via subscription. Subscription services allow the user to specify frequency, delivery mechanism and recipient of a particular report. Reports can be delivered in a variety of ways: previewed, saved to a file, emailed or printed.

#### Modular Design

**CaseDirector** has been designed to scale with your business. Whether you are a single case manager or part of a larger team, we have an edition to meet your business requirements.

The *Standard Edition* is an ideal solution for single users and small firms looking for basic features in a hosted, internet accessible environment.

The *Premium Edition* features all of the capabilities of the *Standard Edition* plus the addition of advanced time & expense features. This gives you more detailed control over your billing processes as well as the ability to track sub-contracted case managers (e.g. external vendors).



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### STANDARD EDITION FEATURES

- Requires only Microsoft® Internet Explorer on the Client Computer
- Sophisticated Journaling System for Tracking Case Notes as well as Billable Expenses
- Integrated Case Note Spell Checking
- Automated Adjuster Journal Update Notifications
- Customizable Adjuster Online Access
- Extensive Calendar and Scheduling Capabilities
- Customizable Template-based Form Letters
- Integrated Invoicing
- Invoice Export Capabilities to QuickBooks
- Customizable, Tiered Invoicing Rates
- Electronic Document Management
- Role-based Application Security
- Personalized Application Portal
- Automatic and timely Product Updates
- Claim, Claimant, Contact, Policy Holder and Provider Administrative Tools
- Extensive Searching Capabilities
- Microsoft Word® (DOC) and Adobe Acrobat® (PDF) Document Output capabilities
- Secure and Redundant Connectivity

### PREMIUM EDITION FEATURES

- *Includes all of the capabilities and features of the Standard Edition*
- Permits Multiple Case Managers Per Case
- Billing Notes Per Case
- Vendor Database (e.g. contracted resources)
- Vendor Payment Generation and Tracking
- Vendor Payment Export Capabilities to QuickBooks
- Customizable, Tiered Payable and Receivable Rates
- Customizable Client Level Billing Rules
- High-Speed Data Entry Screens for Billing
- Tax Calculations



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